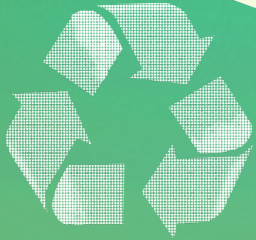




**AUSTIN
UTILITIES**
Connections for Better Living®



2025 SUSTAINABILITY REPORT

AS A MUNICIPAL UTILITY, OUR MISSION IS TO MEET THE NEEDS OF OUR CUSTOMERS. IN OUR INDUSTRY, SUSTAINABILITY IS OFTEN LOOKED AT AS GREEN ENERGY, BUT THIS REPORT HIGHLIGHTS THE WAYS WE CONTRIBUTE TO SUSTAINABILITY AND CARBON REDUCTION.



THANK YOU FOR HELPING US MAKE A DIFFERENCE.



**SMART
ENERGY
PROVIDER**

American Public Power Association

What YOU did to reduce your carbon footprint in 2025

Conserve & Save @ School

This program for 4th grade students, encourages students and families to "Think!", "Talk!", and "Take Action!" with their energy and water use through energy efficiency curriculum and a take home kit filled with energy saving items. This year 392 kits were taken home. This program saved families -



10,785
kWh



3,899
therms



317,176
gallons

Energy Hero:

Energy Hero is a voluntary program that gives our customers the opportunity to participate in reducing our peak energy demand. We inform Energy Heroes when we are approaching a peak alert by sending notices requesting them to limit their energy consumption.

IN 2025 WE HAD...

33

businesses
signed up

161

residential participants
signed up

**ENERGY
HERO**



**VISIT US ONLINE TO LEARN HOW
TO BECOME AN ENERGY HERO**

SOLARCHOICE

SolarChoice allows customers to subscribe to the solar output from a community solar array instead of installing solar on their own property.

20 customers are
subscribed to 119
panels

In total, SolarChoice
customers received
50,694 kWh of solar
energy credits.



Conserve & Save Rebates

Conserve energy and save money when you participate in our Conserve & Save rebate program for the purchase of energy saving appliances and equipment.



1,175 Rebates

were processed in 2025 saving
customers



3,687,805
kWh of electricity



71,327
ccf of natural gas



223,921
gallons of water

**CONSERVE
& \$AVE**

Customer-Owned Solar

Our solar customers produced approximately
2,264,635 kWh of Solar Energy.

46 customer-owned arrays
671.003 kW of solar generation

Water Conservation

We encourage customers to use water wisely and offer incentives that support the purchase of water conservation and WaterSense products.

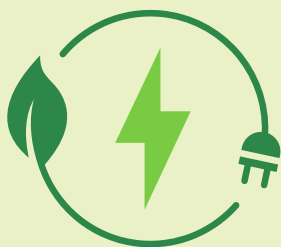
541,097 gallons saved from water
conservation programs offered
at AU



Renewable Energy

In 2025, we delivered

24.7%



of energy from renewable resources*

* Renewable energy provided each year is modeled but the actual amount of renewable energy delivered is dependent upon the actual resources produced by the renewable generation.

Sustainability makes a difference.



Solar Array

Austin Utilities owns a small solar array, on our property.



Austin Utilities
1908 14th Street



In 2025, our solar array generated

4,889 kWh of electricity

Paperless Billing

Paperless billing offers several benefits, including environmental sustainability, cost savings and convenience. By reducing the need for paper, ink, and postage, it significantly cuts down on waste and lowers the carbon footprint.

We also have the ability for customers to apply for service online, saving the customer time and paper. In 2026, we are offering a one-time bill credit for those who switch to Paperless Billing.

We had 305 customers apply for service online!



Partners in Planting

Partners in Planting is our rebate program for tree planting.

Trees remove carbon dioxide from the air we breathe.

Austin Utilities partners with local nurseries to give AU customers a \$10 rebate when purchasing qualifying trees.



More Information:



Pollinators

Planted in the NW corner of our property is a butterfly garden planted by our staff.



It was planted to support the decline in the Monarch Butterfly. We also hand out butterfly seeds to customers interested in starting their own butterfly garden.

Thank you to the Shooting Sport and Wildlife Mower County 4-H group for the great work maintaining our Butterfly Garden.



What WE did

What WE are achieving TOGETHER

Electric Vehicles:

Electric Vehicles are good for the environment because they do not produce tailpipe emissions that contribute to carbon.

Austin Utilities has installed four electric vehicle charging stations in Austin on public property.

313 sessions in 2025 – 5,305 kWh EV charging



Public Parking Lot #1

403 1st St NW
Installed in 2013, offset with solar panels



AU Parking Lot

329 1st St NE
Installed in 2020



Public Parking Lot #2

1908 14th St NE
Installed in 2020



Riverland Community College Parking Lot

Installed in 2023

AU Alternate Fuel Fleet Vehicles Mileage in 2025

2016 Ford F 150 CNG vehicle (Compressed Natural Gas)- 135,681 miles driven

2020 Nissan Leaf BEV (Battery Electric Vehicle)- 7,148 miles driven

2025 Ford Lightning BEV (Battery Electric Vehicle)- 19,323 miles driven



EVO Club:

Join our Electric Vehicles Owners Club! EVO Club helps us charge up the community. When you join the club you will connect with other club members, help spread the word about the benefits of driving EVs and be the first to know about exclusive Austin Utilities EV offers and events.

AU had a total of 20 members in the EVO Club in 2025.

WANT TO LEARN MORE ABOUT OUR TIME OF USE RATE?



CHECK OUT MORE INFORMATION ON OUR WEBSITE AND SEE IF YOU WOULD BE A GOOD FIT!

In 2025 our sustainability programs saved the equivalent of:

5,866,930 kwh

The carbon reduction associated with this is equivalent to:



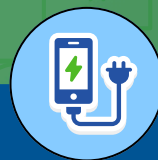
928 tons

The greenhouse gas emission avoided by 928 tons of waste recycled instead of landfilled



613 gas-powered vehicles

The greenhouse gas emission avoided by 613 gasoline-powered vehicles



166,298,909 smartphones

The CO2 emission from charging 166,298,909 smartphones in one year



120,675 propane cylinders

The CO2 emission from 120,675 propane cylinders used for home barbecues